| Error    | Error code:268435460  |  |   |   |  |
|----------|---|--|---|---|--|
| Code     | The license is invalid  |  |   |   |  |
| Causes   | Analysis of the specific computer information has changed, e.g. replace hardware or re-install, also, please do |  |   |   |  |
|          | not Active your License in V  | not Active your License in Wireless LAN Card or 3G connection. |   |   |  |
| Solution | 1) Please copy this link C:\Program Files\INSCAPEDATA\SCB_IP. Find "ActivateTool".                              |  |   |   |  |
|          | 2) Transfer all SN (Serial Number) and activate it again.   |  |   |   |  |
|          | 3) If you have any problem, please contact us at customer-service@inscapedata.com                               |  |   |   |  |
| Snapshot | Error The license is invalid. (Error code:268435460)  |  |   |   |  |
| Method   | Online Transfer   |  |   |   |  |
| Step. 1  | Please go to  |  | ter + Local Disk (C) + Program Files + INC/DEDITA + SCR IP +  | Search SCB IP   |  |
|          | Transfer tab and  | Organize - Include i   | in library ▼ Share with ▼ New folder  |   |  |
|          | select the SN (serial   | ☆ Favorites  | Name  | Type Size   |  |
|          | number) you want to   | Desktop  | 🔒 db<br>Device Pack   | File folder<br>File folder  |  |
|          | transfer and click on   | 🖳 Recent Places  | EMap  | File folder   |  |
|          | Transfer.   | Libraries  | lang  | File folder<br>File folder  |  |
|          | Note: Please write  | Music  | ing manual  | File folder   |  |
|          | down the serial   | Videos   | pos   | File folder   |  |
|          | number before   | Computer   | skin  | File folder<br>File folder  |  |
|          | transferring.   | Local Disk (D:)  | Ja www  | File folder   |  |
|          |   | 🙀 Network  | <ul> <li>3gpp.dll</li> <li>ActivateTool</li> <li>authority.lic</li> <li>autoupgrade_server</li> </ul> | Application extens     124 KB       Application     2,084 KB       LIC File     35 KB       Configuration sett     1 KB |  |

| Step. 2 | N/A                   | License Management Tool   |  |  |
|---------|-----------------------|---|--|--|
|         |                       | Activate Transfer   |  |  |
|         |                       | SN Channel Product Status   |  |  |
|         |                       |   |  |  |
|         |                       |   |  |  |
|         |                       | Transfer type: Online   |  |  |
|         |                       | C Offline   |  |  |
|         |                       | Transfer  |  |  |
|         |                       |   |  |  |
|         |                       |   |  |  |
|         |                       |   |  |  |
|         |                       |   |  |  |
|         |                       |   |  |  |
|         |                       |   |  |  |
|         |                       |   |  |  |
|         |                       | Exit  |  |  |
| Step. 3 | After transfer, SN    | Confirmation  |  |  |
|         | (serial numbers) will |   |  |  |
|         | become                | Please keep the license(s) " " for future reference                     |  |  |
|         |                       | before transferring. This action will modify the related configuration. |  |  |
|         |                       | bo you want to continue.  |  |  |
|         |                       |   |  |  |
|         |                       | Yes No  |  |  |
|         |                       |   |  |  |
| Step. 4 | N/A                   | Confirmation  |  |  |
|         |                       |   |  |  |
|         |                       | Transfer successful.  |  |  |
|         |                       |   |  |  |
|         |                       |   |  |  |
|         |                       |   |  |  |
|         |                       | UK UK   |  |  |
|         |                       |   |  |  |

| Step. 1 | Open "Activate Tool"   | Security SCR ID  |
|---------|------------------------|--|
|         | and go to Transfer     | Organize ▼ Include in library ▼ Share with ▼ New folder  |
|         | tab and check          | Favorites Name Type Size   |
|         | "Offline" as transfer  | Desktop db File folder   |
|         | type. Select the       | Map File folder  |
|         | serial number you      | Libraries Lang File folder   |
|         | want to transfer and   | Music Music File folder     File folder     File folder  |
|         |                        | Videos Je pos File folder  |
|         | CIICK ON TRANSFER.     | Performance     Biskin     File folder       Image: Second Disk (C:)     Image: Biskin     File folder                     |
|         |                        | Local Disk (D:)     Www File folder     Sgpp.dll Application extens 124 KB   |
|         |                        | Network         Z ActivateTool         Application         2,084 KB           authority.lic         LIC File         35 KB |
|         |                        | autoupgrade_server Configuration sett 1 KB   |
| Step. 2 | Please copy this link  | License Management Tool  |
|         | C:\Program             | Activate Transfer  |
|         | Files\INSCAPEDATA\     | 16 NVM2000 Activated   |
|         | SCB_IP.                |  |
|         | Find ActivateTool"     | Transfer type:   |
|         |                        | © Offline  |
|         |                        | Transfer   |
|         |                        |  |
|         |                        |  |
|         |                        |  |
|         |                        |  |
|         |                        |  |
|         |                        |  |
|         |                        |  |
|         |                        | Ext  |
| Step. 3 | When clicking on       | Confirmation   |
|         | transfer, it will      |  |
|         | prompt a few           |  |
|         | messages and a         | Are you sure to transfer offline?  |
|         | window to ask you      |  |
|         | where you want to      | Yes No   |
|         | save the offline       |  |
|         | transfer tools, please |  |
|         | make a new folder      |  |
|         | such as offline        |  |
|         | transfer to save       |  |
|         | these files then click |  |
|         | on OK.                 |  |

|         | Note: Remember to   |  |
|---------|---------------------|--|
|         | take this folder to |  |
|         | another PC that is  |  |
|         | connected to        |  |
|         | Internet.           |  |
| Step. 4 | N/A                 | Confirmation Please keep the license(s) " Ple |
|         |                     | Yes No   |
| Step. 5 | N/A                 | Browse For Folder  |
| Step. 6 | N/A                 | Confirmation Please remember to copy file (C:\Users\\Desktop\SN\OfflinePack\) and transfer it Online. OK   |
| Step. 7 | In another PC which | N/A  |
|         | is connected to     |  |
|         | Internet, in folder |  |
|         | please find a file  |  |
|         | named "OffLineTool" |  |

| Step. 15 | You will see this     | Dffline Tool                     |
|----------|-----------------------|----------------------------------|
|          | confirmation column   | Information:                     |
|          | that shows            | Transfer SN:                     |
|          | information           | Confirmation                     |
|          | "Complete! Transfer   | Complete! Transfer has finished. |
|          | has finished."        |                                  |
|          |                       | OK prs\Evan\Desktoj              |
|          |                       | © Input SN:                      |
|          |                       | Import SN file:                  |
|          |                       | Transfer                         |
|          |                       |                                  |
|          | In the end, you will  | N/A                              |
|          | see this Offline Tool |                                  |
|          | column that shows     |                                  |
|          | information           |                                  |
|          | "Complete! Transfer   |                                  |
|          | has finished."        |                                  |
|          |                       |                                  |