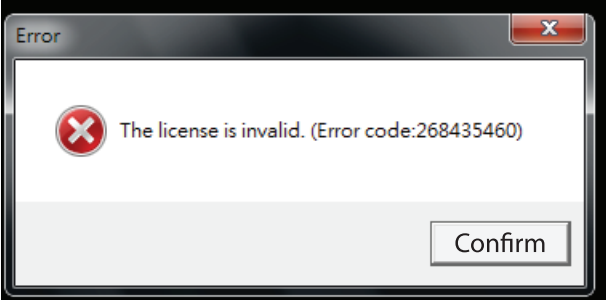
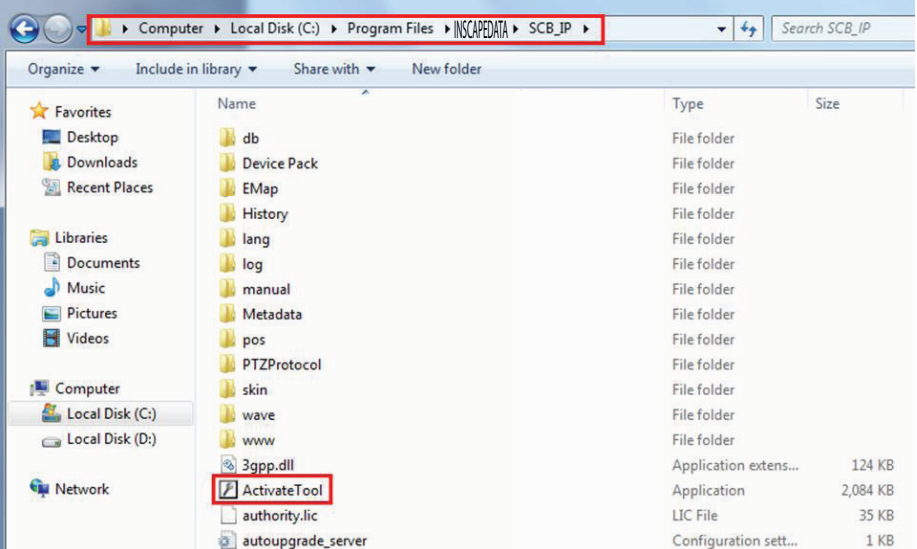
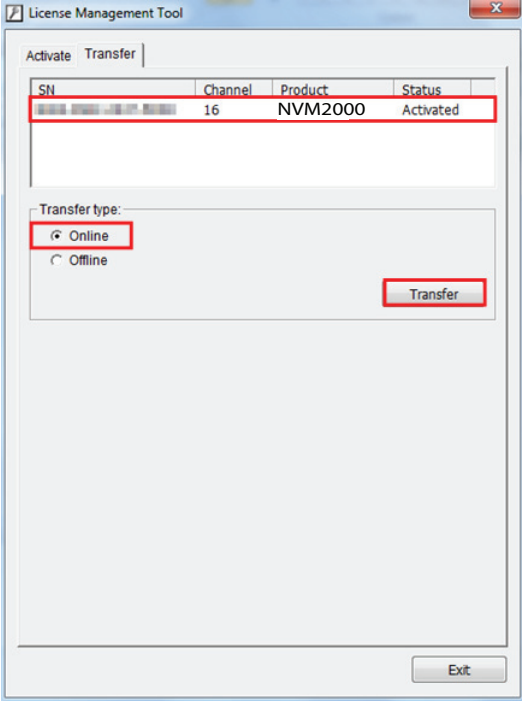
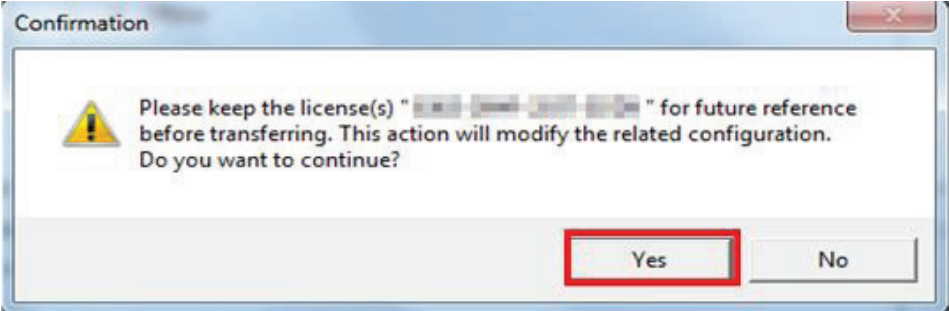
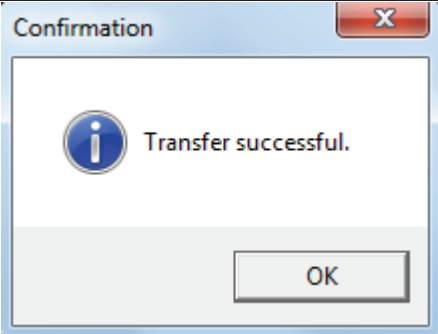
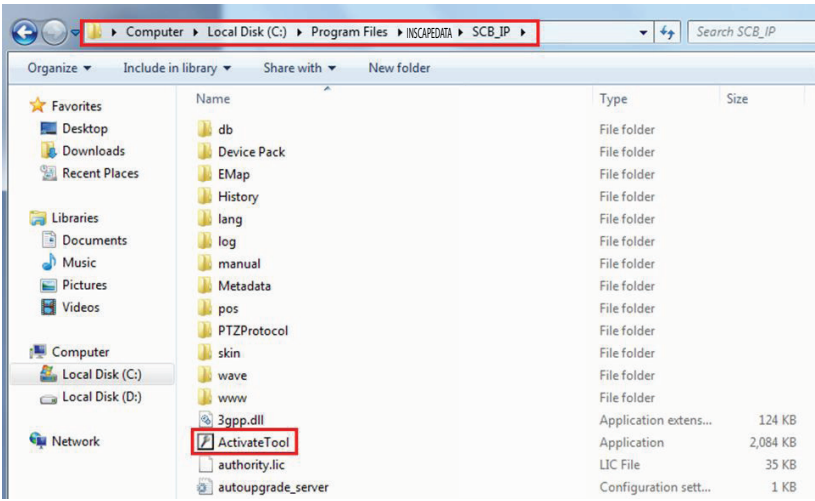


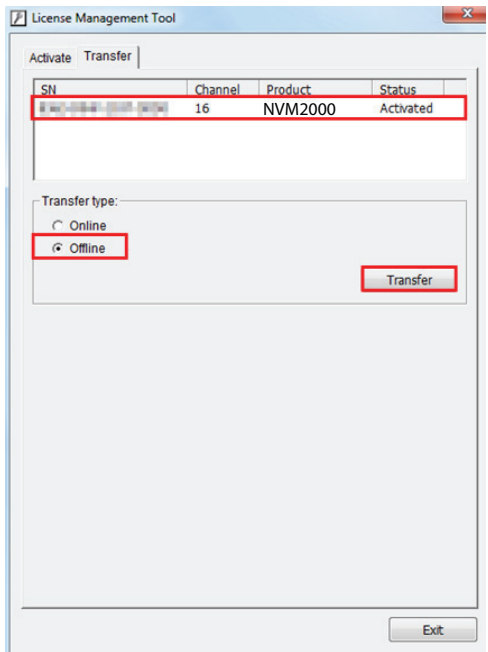
Error Code	<p>Error code:268435460 The license is invalid</p>	
Causes	<p>Analysis of the specific computer information has changed, e.g. replace hardware or re-install, also, please do not Active your License in Wireless LAN Card or 3G connection.</p>	
Solution	<p>1) Please copy this link C:\Program Files\INSCAPEDATA\SCB_IP. Find "ActivateTool". 2) Transfer all SN (Serial Number) and activate it again. 3) If you have any problem, please contact us at customer-service@inscapedata.com</p>	
Snapshot		
Method	<p>Online Transfer</p>	
Step. 1	<p>Please go to Transfer tab and select the SN (serial number) you want to transfer and click on Transfer. Note: Please write down the serial number before transferring.</p>	

Step. 2	N/A	
Step. 3	After transfer, SN (serial numbers) will become de-activated.	
Step. 4	N/A	
Method	Offline Transfer	

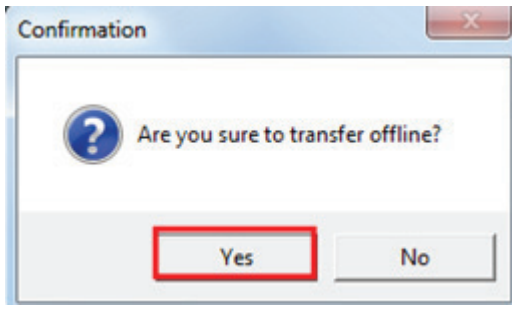
Step. 1
 Open "Activate Tool" and go to Transfer tab and check "Offline" as transfer type. Select the serial number you want to transfer and click on Transfer.

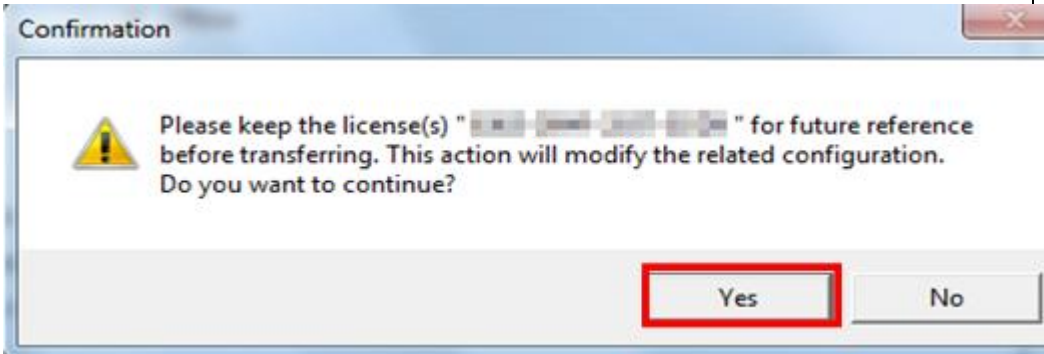
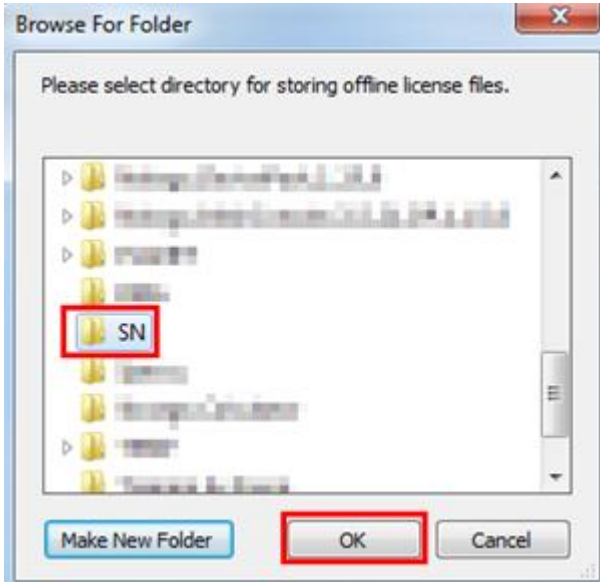
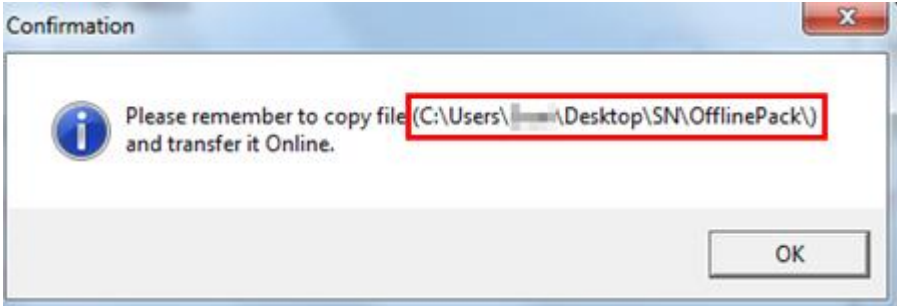


Step. 2
 Please copy this link C:\Program Files\INSCAPEDATA\SCB_IP. Find ActivateTool"



Step. 3
 When clicking on transfer, it will prompt a few messages and a window to ask you where you want to save the offline transfer tools, please make a new folder such as offline transfer to save these files then click on OK.

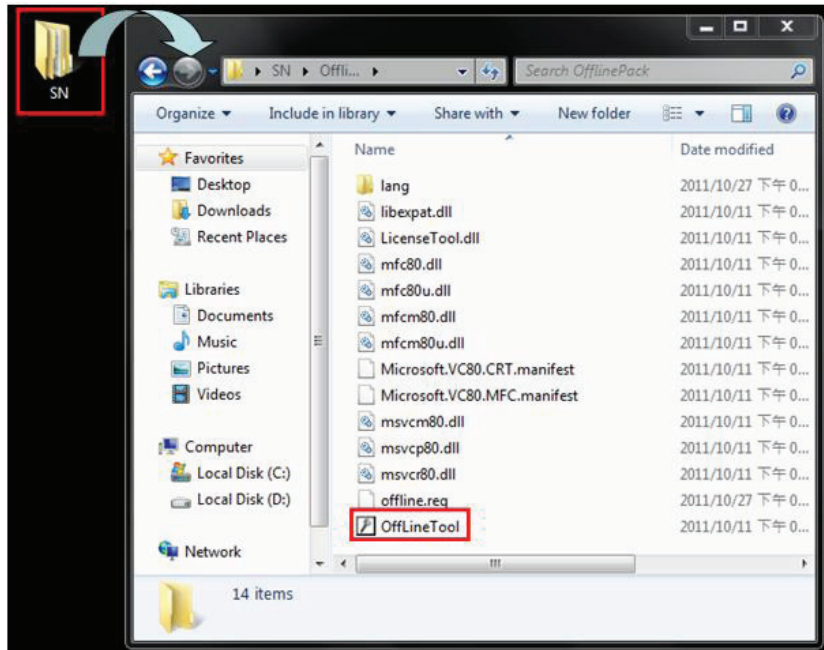


	<p>Note: Remember to take this folder to another PC that is connected to Internet.</p>	
<p>Step. 4</p>	<p>N/A</p>	 <p>A confirmation dialog box titled "Confirmation" with a yellow warning icon. The text reads: "Please keep the license(s) 'XXXXXXXX-XXXX-XXXX-XXXX-XXXXXXXXXXXX' for future reference before transferring. This action will modify the related configuration. Do you want to continue?". At the bottom, there are "Yes" and "No" buttons, with the "Yes" button highlighted by a red rectangle.</p>
<p>Step. 5</p>	<p>N/A</p>	 <p>A "Browse For Folder" dialog box with the text "Please select directory for storing offline license files." The folder list shows several folders, with the "SN" folder highlighted by a red rectangle. At the bottom, there are "Make New Folder", "OK", and "Cancel" buttons, with the "OK" button highlighted by a red rectangle.</p>
<p>Step. 6</p>	<p>N/A</p>	 <p>A confirmation dialog box titled "Confirmation" with an information icon. The text reads: "Please remember to copy file (C:\Users\XXXXXXXX\Desktop\SN\OfflinePack\)" and "and transfer it Online.". The file path is enclosed in a red rectangle. At the bottom right, there is an "OK" button.</p>
<p>Step. 7</p>	<p>In another PC which is connected to Internet, in folder please find a file named "OffLineTool"</p>	<p>N/A</p>

and execute it, click "Transfer" to send request to license server.
Note: Make sure you execute "OffLineTool" properly or it will not de-activate correctly.

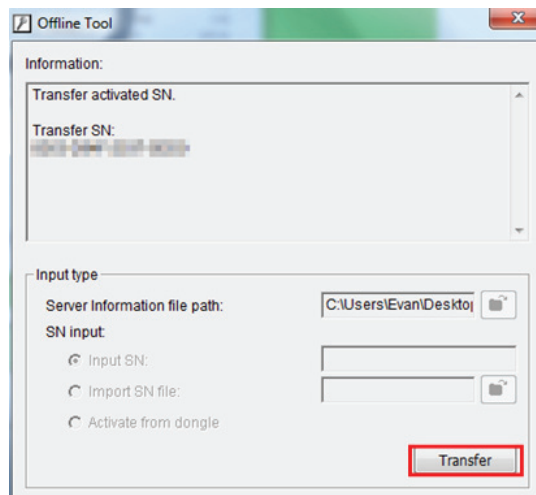
Step. 8

N/A



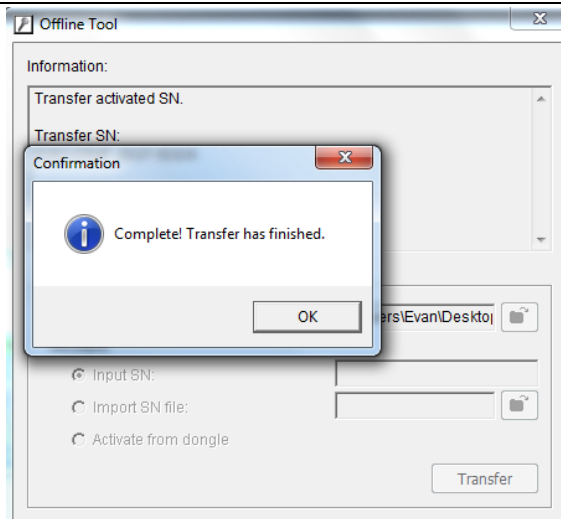
Step. 14

N/A



Step. 15

You will see this confirmation column that shows information
"Complete! Transfer has finished."



In the end, you will see this Offline Tool column that shows information
"Complete! Transfer has finished."

N/A