Error	Error code:11		
Code	SN (Serial number) has been activated.		
Causes	The SN (Serial number) has been activated.		
Solution	1) Please make sure the SN (Serial Number) that you activate is in the same		
	computer/hardware/software.		
	2) Transfer the SN (Serial Number) by Online Transfer or Offline Transfer.		
	3) Please follow the ins	tructions and do all the procedure again.	
	4) If you have any prot	plem, please contact us at customer-service@inscapedata.com	
Snapshot	License Management Tool		
		Activate Transfer	
		SN Channel Product Status	
		16 NVM2000 Activated	
		Error	
		SN () has been activated. (Error code:11)	
		C Offline activation:	
		Manual key-in SN on Offline Tool	
		C Activate from dongle	
		Export offline pack	
		Step 2 : Use "Offline Tool" to activate license and get offline license file.	
		Step 3 : Import offline license file:	
		Import	
Method	Online Transfer		
Step. 1	Please go to Transfer tab	N/A	
	and select the SN (serial		
	number) you want to		
	transfer and click on		
	Transfer.		
	Note: Please write		
	down the serial		
	number before		
	transferring.		

Step. 2	Please copy this link	Please copy this link				
	C:\Program Organize Include in library Share with New folder					
	Files\INSCAPEDATA	- Favorites	Name	Date modified Type Size		
	\SCB_IP	Desktop	🔉 db	2011/10/26 上午1 File folder		
		Downloads	Device Pack			
	Find "ActivateTool"	🔛 Recent Places	📕 EMap	2011/10/26 上午1 File folder		
			🁪 History	2011/10/26 上午 1 File folder		
		Cibraries	🍌 lang	2011/10/26 上午 1 File folder		
		Documents	🍌 log	2011/10/26 下午 0 File folder		
		Music	🎍 manual	2011/10/26 上午1 File folder		
		Videos	Metadata	2011/10/26 卜午 0 File folder		
		Videos	PT7Protocol	2011/10/26 上午1 File folder		
		Computer	skin	2011/10/26 上午 1 File folder		
		Local Disk (C:)	wave	2011/10/26 上午 1 File folder		
		Local Disk (D:)	Www.	2011/10/26 上午1 File folder		
			3gpp.dll			
		📬 Network	ActivateTool	2011/10/11 下午 0 Application 2,084 KB		
		1927. (Dim 66.01)	authority.lic	2011/10/17 下午 0 LIC File 35 KB		
			autoupgrade_server	2011/10/11 下午 0 Configuration sett 1 KB		
			Activate Transfer	nnel Product Status NVM2000 Activated		
Step. 4	After transfer, SN (serial numbers) will become de-activated.	Confirmation Please befo Do y	se keep the license(s) " re transferring. This actio ou want to continue?	n will modify the related configuration.		

Step. 5	N/A		Confirmation	×		
			Transfe	er successful.		
				ОК		
Method		(Offline Transfer			
Step. 1	Open "Activate Tool" and		N,	/Α		
	go to Transfer tab and					
	check "Offline" as					
	transfer type. Select the					
	serial number you want					
	to transfer and click on					
	Transfer.					
Step. 2	Please copy this link	Computer	▶ Local Disk (C:) ▶ Program Files	NUUO > SCB_IP >	✓ 4+ Sea	rch SCB_IP
	C:\Program	Organize Include in I	library ▼ Share with ▼ New fo	blder		
		👉 Favorites	Name	Date modified	Туре	Size
	SCB IP	M Desktop	鷆 db	2011/10/26 上午1	File folder	
		Downloads	🍌 Device Pack	2011/10/26 上午1	File folder	
	Find Activate lool"	Recent Places	🗼 EMap	2011/10/26 上午1	File folder	
			History	2011/10/26 上午1	File folder	
			ang lang	2011/10/26 上午 1	Filefolder	
		Music	Ji log	2011/10/26 下午 0	File folder	
		Pictures	Metadata	2011/10/26 下午 0	File folder	
		Videos	pos	2011/10/26 上午1	File folder	
			PTZProtocol	2011/10/26 上午1	File folder	
		📜 Computer	🎳 skin	2011/10/26 上午1	File folder	
		🕌 Local Disk (C:)	🎉 wave	2011/10/26 上午1	File folder	
		👝 Local Disk (D:)	🎍 www	2011/10/26 上午1	File folder	
		0	3gpp.dll	2011/10/17 下午 0	Application extens	124 KB
		Natuork	I F Astructo Tool	2011/10/11 下午 0	A 11 A	2 224 1/2
		Network	Activate 1001		Application	2,084 KB
		Network	authority.lic	2011/10/17下午 0	Application LIC File	2,084 KB 35 KB

Step 3	N/A	License Management Tool		
Step. 5	N/A	Activate Transfer		
		SN Channel Product	Status 00 Activated	
		1		
		C Online		
		(Offline		
			Transfer	
			Exit	
Step. 4	When clicking on	Confirmation	×	
·	transfer, it will prompt a			
	few messages and a			
	window to ask you where	Are you sure to trans	u sure to transfer offline?	
	you want to save the			
	offline transfer tools			
	please make a new	Yes	No	
	foldor such as offling			
	transfer to sove these			
	flies then click on OK.			
	Note: Remember to take			
	this folder to another PC			
	that is connected to			
	Internet.			
Step. 5	N/A	Confirmation	X	
		Please keep the license(s) "	" for future reference	
		before transferring. This action will modify Do you want to continue?	the related configuration.	
			Yes No	

Step. 6	N/A	Browse For Folder
Step. 7	N/A	Confirmation Please remember to copy file (C:\Users\\Desktop\SN\OfflinePack\) and transfer it Online. OK
Step. 8	In another PC which is connected to Internet, in folder please find a file named "Off LineTool" and execute it, click "Transfer" to send request to INSCAPE DATA license server. Note: Make sure you execute "OffLineTool" properly or it will not de-activate correctly.	SN Offlime < 4/2

Step. 9	N/A	Offline Tool
		Information:
		Transfer activated SN.
		Transfer SN:
		-
		Server Information file path: C:\Users\Evan\Desktor
		SN input:
		C Imput SN file:
		C Activate from dongle
		Transfer
Step. 10	You will see this	P Offline Tool
	confirmation column that	
	shows information	Transfer activated SN.
	"Complete! Transfer has	Transfer SN:
	finished."	Confirmation
		Complete! Transfer has finished.
		OK prs\Evan\Desktoj
		© Input SN:
		C Import SN tile:
		Transfer
	In the end, you will see	N/A
	this Offline Tool column	
	that shows information	
	"Complete! Transfer has	
	finished."	