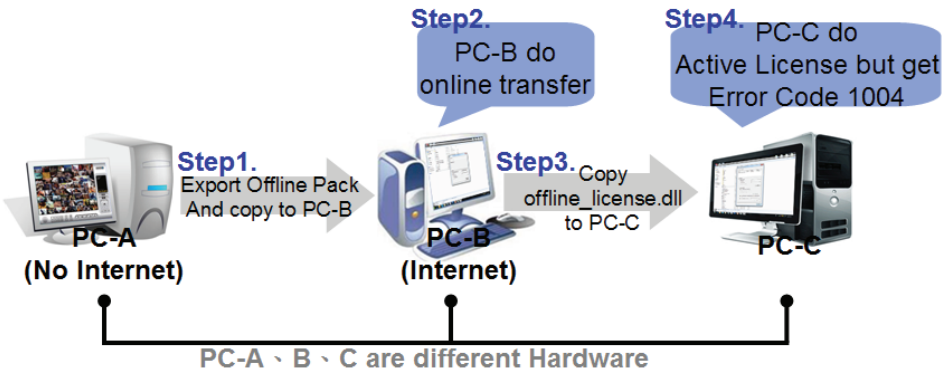
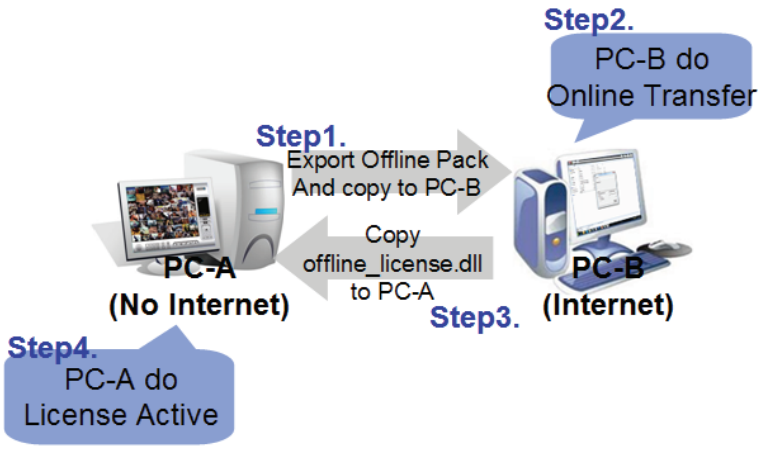
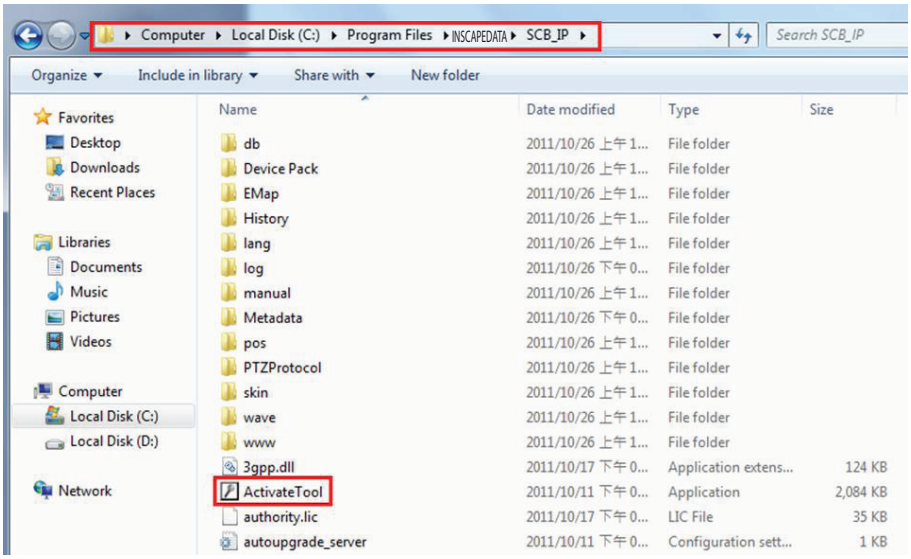
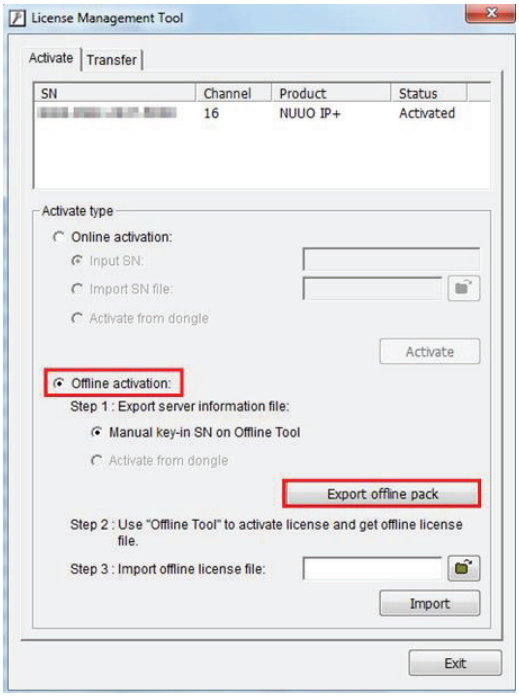
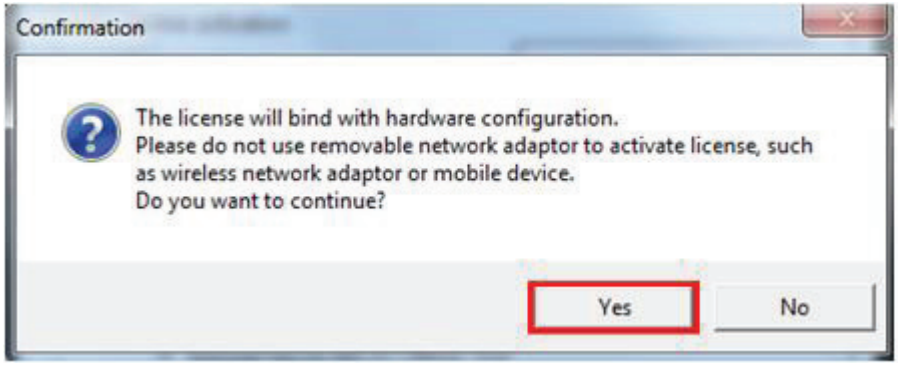
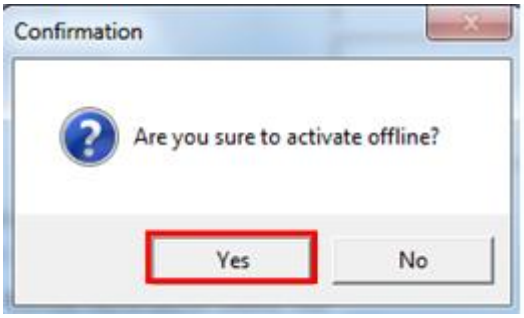
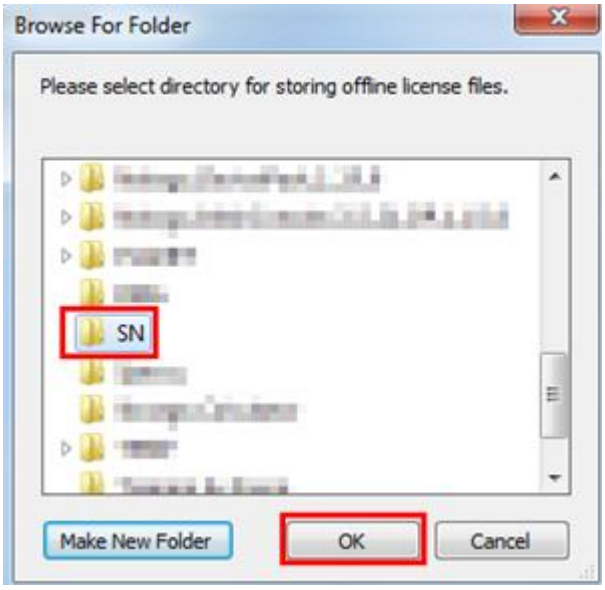
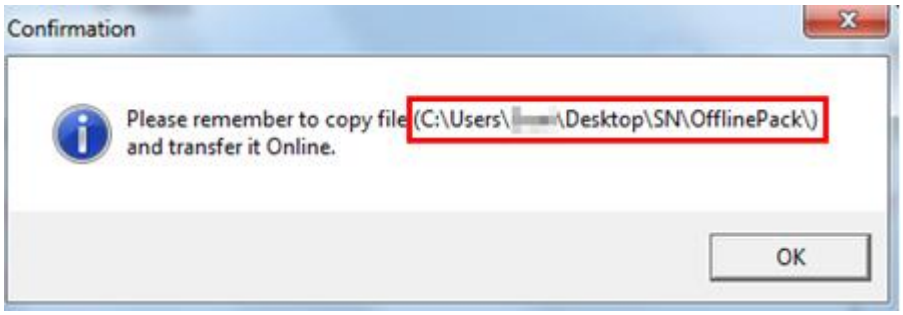
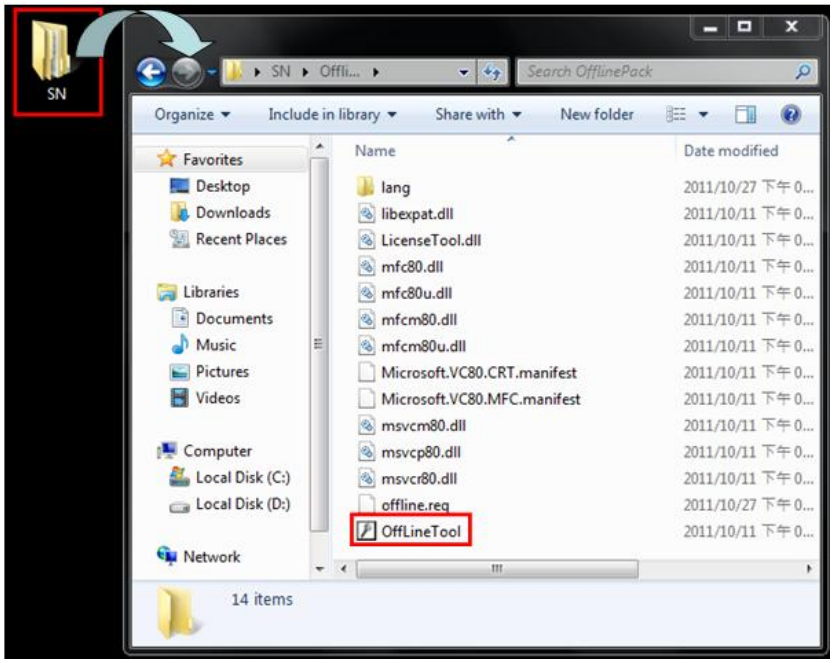
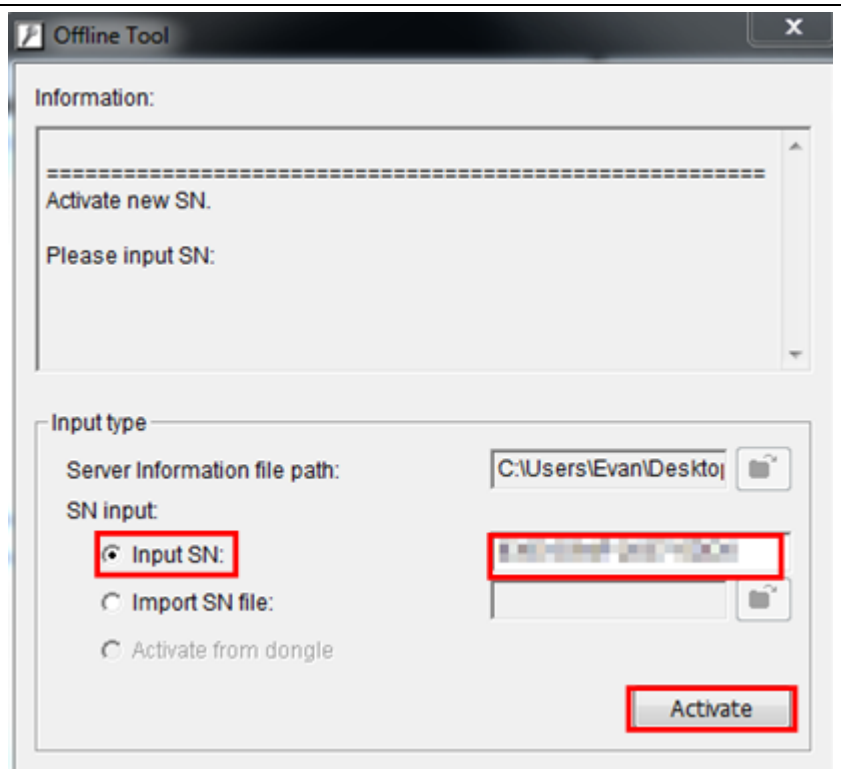
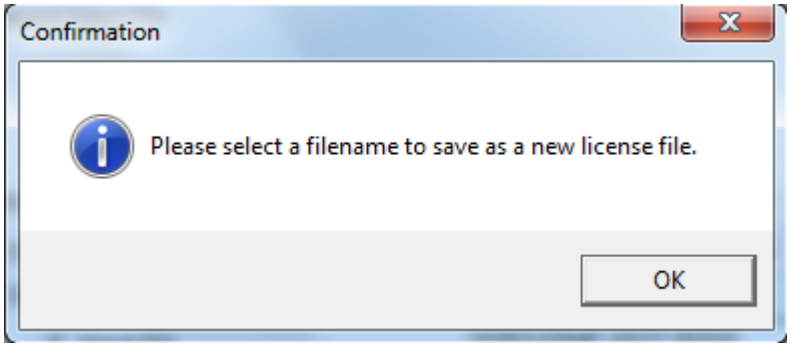
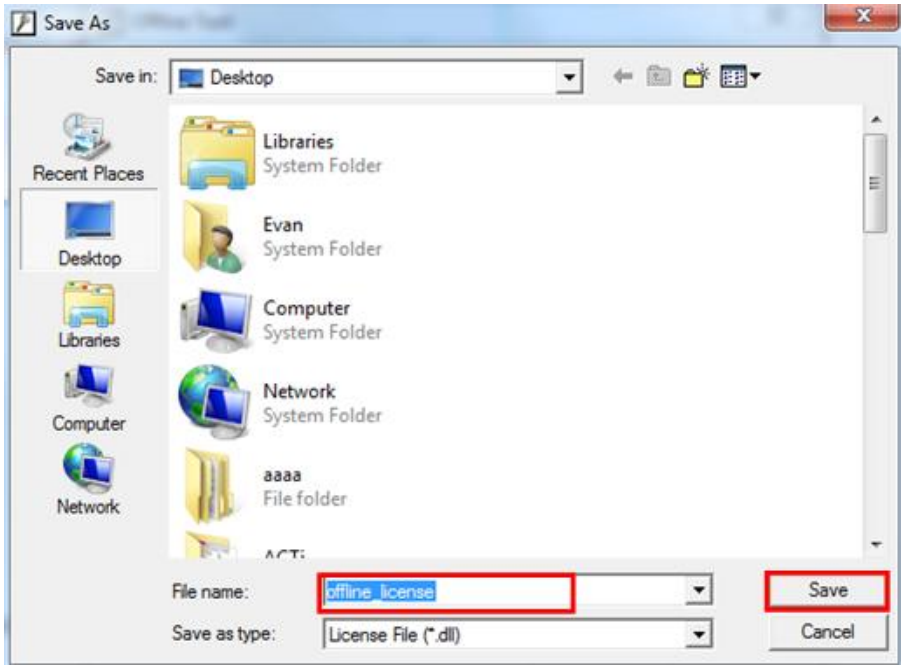
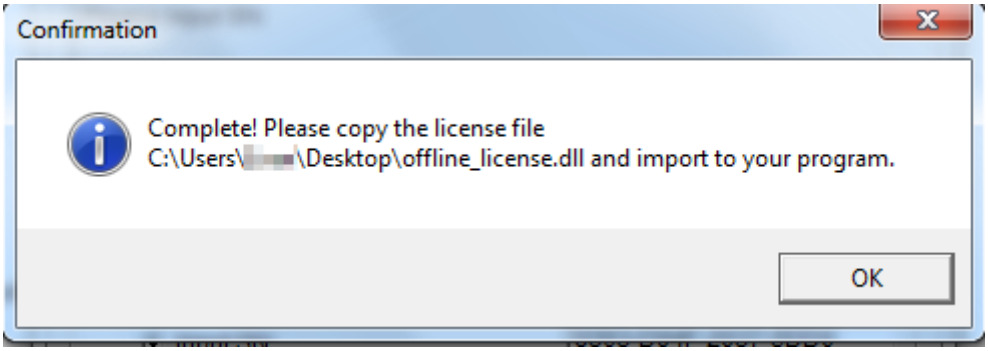
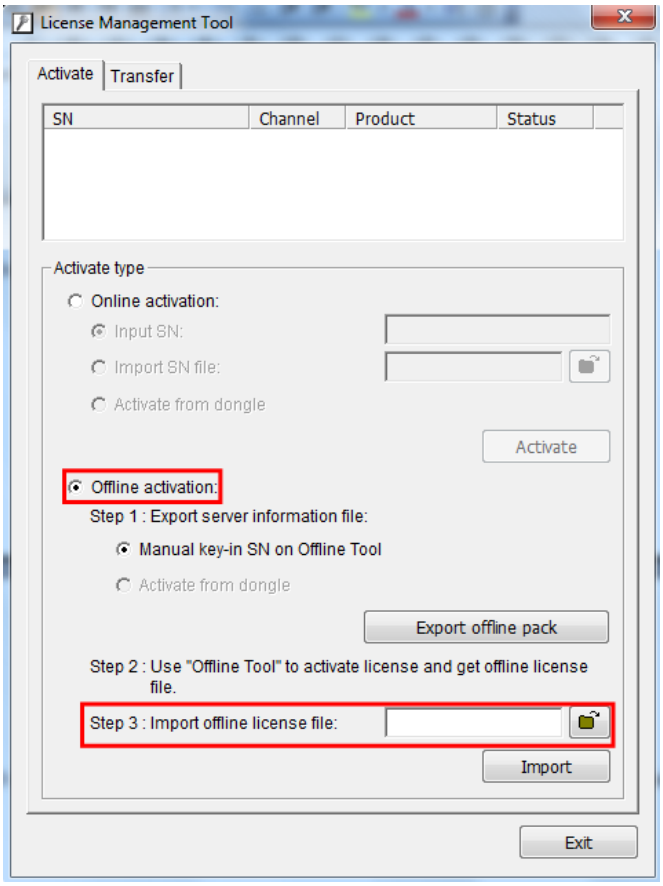
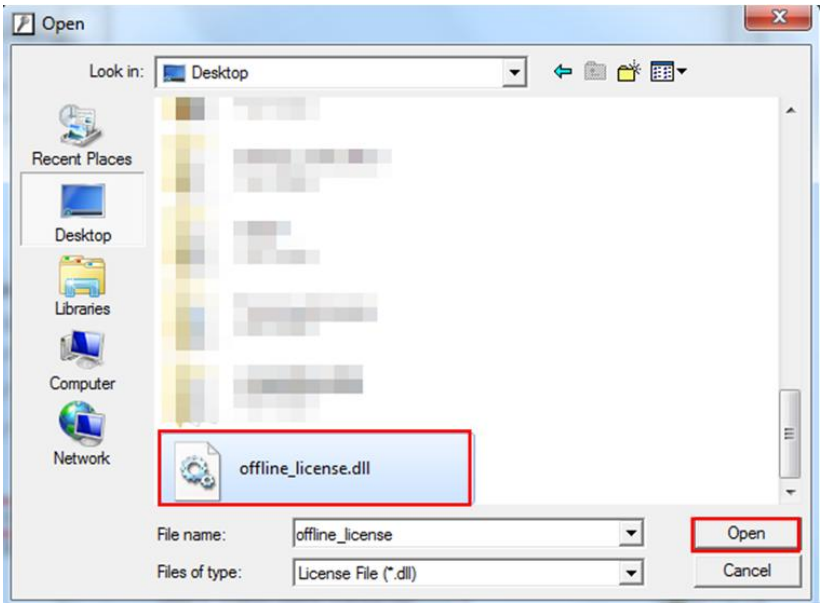
Error Code	Error code:1004 Failed to import license file.
Causes	It is because after activate, hardware system e.g. Wireless LAN Card has been changed. Notice: Please do not use "OfflinePack"、"offline_license.dll" again in different computer system such as different hardware or different Wireless LAN Card.
	
Solution	Please follow the instructions and import license in the same computer system. If you have any problem, please contact us at customer-service@inscapedata.com
	
Snapshot	Please go to Transfer tab and select the SN (serial number) you want to transfer and click on Transfer. Note: Please write down the serial number before transferring.
	Method

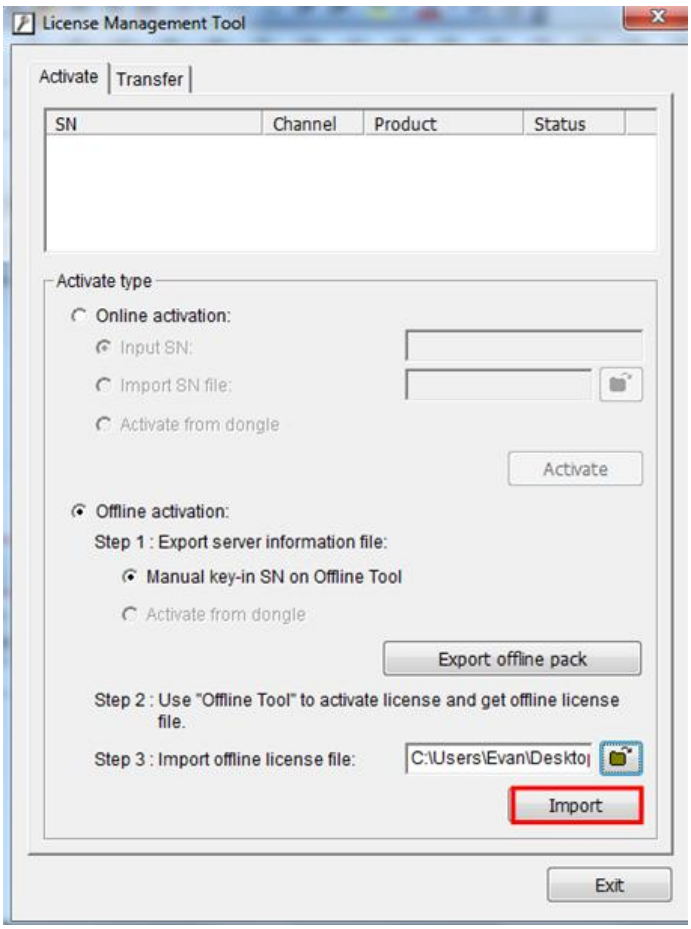
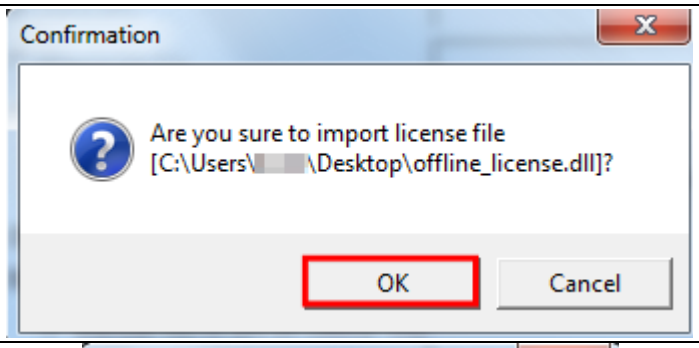
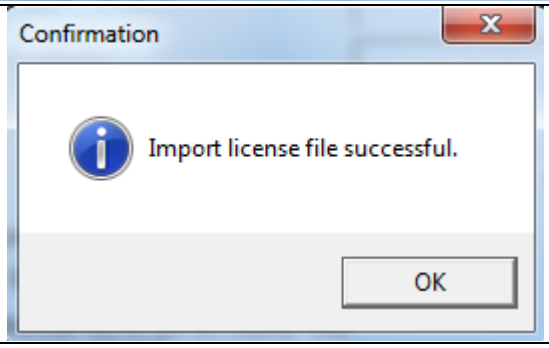
Step. 1	Please copy this link C:\Program Files\INSCAPEDATA\SCB_IP. Find "ActivateTool"	
Step. 2	Open the Activate Tool, and select "Offline Activation", and click the "Export offline pack".	
Step. 3	When clicking on Export offline pack, it will prompt a few messages and a window to ask you where you want to save the offline transfer tools, please make a new folder such as offline transfer to	

	save these files then click on OK. **Note: Remember to take this folder to another PC that is connected to Internet.**	
Step. 4	N/A	
Step. 5	N/A	
Step. 6	N/A	

Step. 7	In another PC which is connected to Internet, in folder please find a file named "OffLineTool" and execute it. Note: Make sure you execute "OffLineTool" properly or it will not de-activate correctly.	
Step. 8	Select "Input SN:" and key-in the SN then click on "Activate" button. It will export the "offline_license.dll" file and save on your PC.	
Step. 9	N/A	

Step. 10	N/A	
Step. 11	After save, you will see this confirmation column that shows information "Complete! Please copy the license file".	

Step. 12	Bring the "offline_license.dll" to original PC, and open the "ActivateTool" again. Select "Offline activation", and go to "Step 3" and press the "Open file" icon.	
Step. 13	Select the "offline_license.dll" and click "Open" button.	

Step. 14	Click the "Import" button to import the license to your Main Console.	
Step. 15	Click "OK" to confirm import the license file.	
Step. 16	In the end, you will see this shows information "Import license file successful."